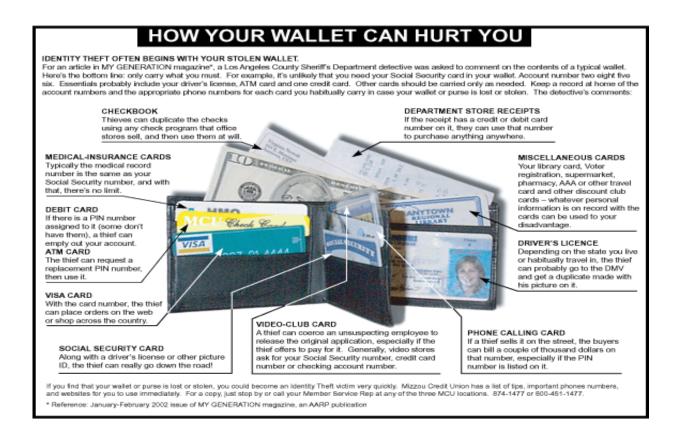


Identity Theft Packet

BURNSVILLE POLICE DEPARTMENT

CASE FILE # _____



Identity theft is one of the fastest growing crimes in America, accounting for losses in the billions of dollars every year. The Burnsville Police Department offers this informational packet for protecting yourself and advice on what to do if it happens to you.

BURNSVILLE POLICE DEPARTMENT

100 Civic Center Parkway Burnsville, MN 55337 952-895-4600

(8-2020)



Identity Theft: Answers to Victim's Questions

What do I do if my credit cards get stolen?

Contact your credit card company by calling the 1-800 number displayed on your bill and request to have your credit card cancelled. They will then send you a new card with a new account number. You may also go to the following websites:

www.americanexpress.com www.discovercard.com www.mastercard.com www.usa.visa.com

What do I do if my checks or bank account information is stolen?

Close your bank account. Open a new one with a new account number. Tell the bank you want to use a new password for access to your new account — do not use your mother's maiden name or the last four digits of your Social Security number. Report the stolen checks to the check verification companies that stores use. For more information on stolen checks, read *IDENTITY THEFT: WHAT TO DO WHEN IT HAPPENS TO YOU* at www.privacyrights.org.

What do I do if my driver's license, learner's permit, or Motor Vehicle Department issued ID card is stolen?

Immediately contact your local DMV office to report the theft. Ask them to put a "fraud alert" on your license. If the thief is using your license as ID, you may want to change your license number. Ask DMV for an appointment. Take a copy of the police report and copies of bills or other items supporting your claim of fraud. You will also need to prove your identity. Take current documents such as a passport, certification of citizenship or naturalization, or U.S. military photo ID. DMV will issue a new driver's license or ID card number when you meet all the requirements. For more information, read IDENTITY THEFT: HAVE YOU BEEN A VICTIM OF IDENTITY THEFT? DMV CAN HELP at http://dmv.org/dmv/minnesota/identity theft.

What if my mail is stolen or my address is changed by the ID thief?

Notify the Postal Inspector if you think the identity thief has stolen your mail or field a change of address request in your name. To find your nearest Postal Inspector, look in the white pages of the telephone book for the Post Office listing under United States Government, or go to the Postal Inspection Service's website at www.usps.gov/websites/depart/inspect/.

What do I do if I am wrongly accused of a crime committed by an ID thief?

In the case of a false civil judgment, contact the court where the judgment was entered. Report that you are a victim of identity theft. In the case of a false criminal judgment, contact the local U.S. Attorney's Office and the FBI. Ask them for information on how to clear your name. To find the local field office of the FBI, look in the white pages of the telephone book for the Federal Bureau of Investigation under United States Government, or go to the FBI's website at www.fbi.gov/contact.

What do I do if I am contacted by a debt collector?

Tell the debt collector that you are the victim of identity theft. Say that you dispute the validity of the debt. Say that you did not create the debt and are not responsible for it. Send the collector a followup letter saying the same things. Include a copy of your police report and any documents you have received from the creditor. Write that your letter gives notice that a situation of identity theft exists. Send the letter by Certified Mail, return receipt requested. If the debt collector is not the original collector, send your letter within 30 days of receiving the collector's first written demand for payment.

What if I think my Social Security number is being used?

Sometimes an identity thief will use the victim's Social Security number to be able to work. It is a good idea to check your Social Security earnings record to see if the thief is using your number. You may get a copy of your earnings record by calling 1-800-772-1213, or get a **REQUEST FOR SOCIAL SECURITY STATEMENT** at www.ssa.gov. If the thief is using your Social Security number, call the Social Security Fraud Hotline at 1-800-269-0271, and read **WHEN SOMEONE MISUSES YOUR NUMBER** at www.ssa.gov.

As a victim, what must I do immediately?

1. Report the fraud to the three major credit bureaus.

Phone each of the three credit bureaus and ask them to flag your file with a "fraud alert". Also ask them to add a victim's statement to your credit report. The victim's statement tells creditors to call you to get your approval if they receive requests to open new accounts. Give them a phone number to use to contact you. Ask each credit bureau for a free copy of your credit report. As a victim of identity theft, you have the right to a free report from each credit bureau. For more on what to tell the credit bureaus, read IDENTITY THEFT: WHAT TO DO WHEN IT HAPPENS TO YOU at www.privacyrights.org. Phone numbers of the three credit bureaus may be obtained through their websites:

www.equifax.com www.experian.com www.transunion.com

2. Make a police report.

Under the law of most states, you may report identity theft to your local police department. Ask the police to issue a police report of identity theft. Give the police as much information on the theft as possible. Give them any new evidence you collect to add to your police report. Be sure to get a copy of your police report. You will need to give copies to creditors and the credit bureaus. For more information read ORGANIZING YOUR IDENTITY THEFT CASE by the Identity Theft Resource Center at www.privacyrights.org.

3. Request information on fraudulent accounts.

When you file your police report of identity theft, the officer may give you forms to use to request account information from credit grantors. If the officer does not do this you may obtain forms from the Office of Privacy Protection at www.privacyprotection.ca.gov. Send copies of the completed forms to all creditors where the thief opened or applied for accounts, along with copies of the police report. Give the information you receive from creditors to the investigating officer.

4. Call all the creditors.

Call all creditors for any accounts that the thief opened or used. When you call, ask for the security or fraud department. Creditors may be credit card companies, other lenders, phone companies, utility companies, department stores, etc. Tell them you are an identity theft victim. Ask them not to hold you responsible for charges the thief made. Ask them to close those accounts and to report them to credit bureaus as "closed at customer's request". If you open new accounts, have the accounts set up to require a password or PIN to approve use. Don't use your mother's maiden name or the last four digits of your Social Security number as your password. For more information on what to tell creditors, read IDENTITY THEFT: WHAT TO DO WHEN IT HAPPENS TO YOU at www.privacyrights.org and Federal Trade Commission's WHEN BAD THINGS HAPPEN TO YOUR GOOD NAME at www.ftc.gov/bcp/conline/pubs/credit/idtheft.htm.

5. Review your credit reports carefully.

Look for accounts opened in your name that you did not open. Also, look for charges to your accounts that you did not make, and look for late payments or non-payments that are not yours. Check your name, address and Social Security number. Look at the Inquiries section of the report. Ask the credit bureaus to remove any inquiries from companies holding fraudulent accounts in your name. Ask each credit bureau to remove all information in your credit report that results from the theft. Order new credit reports every three months until your situation has cleared up. You may have to pay \$8 for each report after the first free one.

6. Complete an ID Theft Affidavit.

The Federal Trade Commission's *ID THEFT AFFIDAVIT* is a form that can help you clear up your records. The Affidavit is accepted by the credit bureaus and by many major creditors. Send copies of the completed form to every creditor where the thief opened accounts in your name. Also send copies to creditors where the thief made charges on your existing accounts, to the credit bureaus and to the police. The *ID THEFT AFFIDAVIT* form is available on the FTC website at www.consumer.gov.

7. Write to the credit bureaus.

Write a letter to each credit bureau. Repeat what you said in your initial telephone call (see item #1 above). Send copies of your police report and completed *ID THEFT AFFIDAVIT*. Remind the credit bureaus that they must remove any information that you, an identity theft victim, say is the result of the theft. Send your letters by Certified Mail, return receipt requested. Keep a copy of each letter.

8. Write to your creditors.

Write a letter to each creditor. Repeat what you said in your telephone call (see item #4 above). Send copies of your police report and the completed *ID THEFT AFFIDAVIT*. Send your letters by Certified Mail, return receipt requested. Keep copies of your letters. Continue to review your bills carefully and report any new fraudulent charges to the creditor.

9. Start a journal.

Start a detailed journal of events, dates, times, who you spoke with, what was said. Read **HOW TO ORGANIZE YOUR CASE** at <u>www.idtheftcenter.org</u>.

10. Identity theft resources.

Federal Trade Commission <u>www.consumer.gov/idtheft</u>

US Postal Service <u>www.usps.com/postalinspectors</u>

Secret Service <u>www.secretservice.gov</u>

Department of Justice www.justice.gov/criminal/fraud/websites/idtheft.html

Federal Deposit Insurance Corp <u>www.fdic.gov/consumers</u>

BURNSVILLE POLICE DEPARTMENT

Was denied a loan.
Was denied credit.

IDENTITY CRIME INCIDENT DETAIL FORM

CF #
Please fill out this form and return it to the police department as soon as possible, or bring it to a schedule appointment with the officer assigned to your case.
The information you provide will be used to understand what occurred, organize the investigative case, determine where evidence might be found, develop a theory of how the identity crime occurred, and determine what financial institutions should be contacted in the course of the investigation.
Date this form was filled out:
irst Name:
Middle Name:
ast Name:
Date of Birth:
ocial Security Number:
Oriver's License Number:
Iome Address:
Iome Phone Number:
Cell Phone Number:
Pager Number:
mail Address:
mployer:
Vork Address:
Vork Phone Number:
. What is the best time to reach you at home?
How did you become aware of the identity crime?
Found fraudulent charges on my credit card bill. Explain:
Found fraudulent charges on my cell phone bill. Explain:
Received bills for account(s) I did not open. Explain:
Found irregularities on my credit report.
Was contacted by a creditor demanding payment. Explain:
Was contacted by a bank's fraud department regarding charges. Explain:

Was arrested, had a warrant issued, or a complaint filed in my name for a crime I did not commit.

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			g bills regu		·								
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Whe	n did the	fraudule	nt activity	begin?_						-	- <u>-</u>		_
Wha ⁻	t are the	full name	, address,	birth da	te, and c	other ide	ntifying	informat	tion tha	t the fra	udulent	activity	was
made	e under?			_		_				-	-		
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	ATM card(s). List bank issuing card:
	Check(s) and/or checking account number. List bank issuing checks:
	Savings account. List bank:
	Brokerage/stock account. List bank/broker:
	Passport. List country issuing passport:
	Driver's license or license number. List state issuing license:
	State ID card or ID number. List state issuing card:
	Birth certificate. List city/state issuing certificate:
	Resident alien card, green card, or other immigration documents.
П	Bank account passwords or "secret words" such as mother's maiden name.
	Other. Describe:
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	Unknown he best of your knowledge, what identity crimes have been committed? Making purchase(s) using my credit cards or credit card numbers without authorization Opening new credit card accounts in my name Opening utility and/or telephone accounts in my name Unauthorized withdrawals from my bank accounts Opening new bank accounts in my name Taking out unauthorized loans in my name Unauthorized access to my securities or investment accounts Obtaining government benefits in my name Obtaining employment in my name

retra to "k or fi	ssist law enforcement in pinpointing when and by whom your information was compromised, it is of value to ace your actions in recent months with regard to your personal information. This information is not solicited plame the victim" for the crime, but to further the investigation toward who might have stolen your personal nancial identifiers. What circumstances and activities have occurred in the last six months (including activities by you and on your behalf by a member of your family or a friend)?
	I carried my Social Security Card in my wallet
	I carried my bank account passwords, PINs or codes in my wallet
	I gave out my Social Security number. To whom?
	My mail was stolen. When?
	I went away and my mail was held at the post office or collected by someone else
	I traveled to another location outside my home area. Business or Pleasure?
	Where did you go and when?
	Mail was diverted from my home (either by forwarding order or in a way unknown to you)
	I did not receive a bill as usual. Which one?
	A new credit card I was supposed to receive did not arrive in the mail as expected. Which one?
	Bills I was paying were left in an unlocked mailbox for pickup by the postal service
	Service people were in my home. When?
	What company?
	Documentation with my personal information was thrown in the trash without being shredded
	Credit card bills, pre-approved credit card offers, or credit card convenience checks in my name were thrown out without being shredded
	My garbage was stolen or gone through
	My ATM receipts and/or credit card receipts were thrown away without being shredded
	My password or PIN was given to someone else. Who?
	My home was burglarized. When?
	My car was stolen or burglarized. When/where?
	My purse/wallet was stolen. When/where?
	My checkbook was stolen. When/where?
	My personal information was provided to a service business or non-profit (donated money, took out insurance, saw financial planner, gave blood, etc.) Give details:
	My credit report was queried by someone claiming to be a legitimate business interest. Who?
	I applied for credit and/or authorized a business to obtain my credit report (shopped for new car, applied for credit card, refinanced a home, etc.)

	My personal information is available on the Internet (in an open directory, white pages, genealogy web site, high school/college reunion web site, etc.)
	A legitimate purchase was made where my credit card was out of my sight
	My personal information was given to a telemarketer or telephone solicitor.
	My personal information was given to a door-to-door salesperson or charity fundraiser.
	A charitable donation was made using my personal information.
	My personal information was given to enter a contest or claim a prize I had won.
	A new bank account or new credit card account was legitimately opened in my name.
	I re-financed my house or property.
	A legitimate loan was applied for or closed in my name.
	A legitimate lease was applied for or signed in my name.
	A legitimate license or permit was applied for in my name.
	Legitimate utility accounts were applied for or opened in my name.
	Legitimate government benefits were applied for in my name.
	My name and personal information were mentioned in a newspaper, magazine or on a website.
	Online purchases were made using my credit card.
	Personal information was included in an email.
	I release personal information to a friend or family member.
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low	many purchases over the Internet have you made in the last six months?
Vha	t Internet sites have you bought from? List all:

10.11.

Do your checks	have your Social Security or	driver's license numbers imprinted	on them?
Yes N	o If yes, list retailer names w	here checks have been tendered: _	
Have you or a remonths?	etailer written your Social Se	curity or driver's license numbers c	on any checks in the last six
Yes N	o If yes, list retailer name/de	tails:	
	usiness that may be affected o If yes, list business name: _	by the identity crime?	
Do you have any	y information on a suspect in	this identity crime case? How do	you believe the theft occurred
Do you have any	y information on a suspect in	this identity crime case? How do	you believe the theft occurred
Do you have any	y information on a suspect in	this identity crime case? How do	you believe the theft occurred
Do you have any	y information on a suspect in	this identity crime case? How do	you believe the theft occurred
Please list all the	e banks that you have accour	this identity crime case? How do your case? How do you have a series with, type of account (checking, ccounts with fraudulent charges of	, savings, brokerage, pension) a
Please list all the	e banks that you have accour rs. Place an asterisks (*) by a	nts with, type of account (checking,	, savings, brokerage, pension) a n them:
Please list all the account number	e banks that you have accour rs. Place an asterisks (*) by a	nts with, type of account (checking, ccounts with fraudulent charges o	, savings, brokerage, pension) a n them:
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charges on them:			
<u>Utility Company</u>	Account	† <u>#</u>	Fraudulent Cha
Please list all the financial in accounts with fraudulent ch	nstitutions you have loans, leas narges on them:	es and mortgages with. F	Place an asterisks (*) by
	Type of Account	Account #	Fraudulent Cha
	ou have credit accounts with su	uch as department stores	or retailers. Place an ast
(*) by accounts with fraudu	lent charges on them:	•	
(*) by accounts with fraudu	lent charges on them:	uch as department stores	
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(*) by accounts with fraudu Credit Accounts	lent charges on them: Account	· #	Fraudulent Cha
(*) by accounts with fraudu Credit Accounts Please list any other financi	lent charges on them:	· #	Fraudulent Cha
(*) by accounts with fraudu Credit Accounts	al institutions where <u>fraudulen</u>	· #	n your name or using you

Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
Department of Motor Vehicles	Date Contacted:
Social Security Administration	Date Contacted:
	•
Experian Credit report received (attach copy	y to this form)
☐ TransUnion ☐ Credit report received (attach copy	y to this form)
	, to this form,
	,
	,,
transunion Credit report received (attach copy	y to this form)
☐ TransUnion ☐ Credit report received (attach copy	y to this form)
Experian Credit report received (attach copy	y to this form)
Equifax Credit report received (attach copy	y to this form)
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Check the following credit bureaus you have requested a credit r	report from, and if the form has been receive
Check the following credit bureaus you have requested a credit r	report from, and if the form has been receive
Other:	
Other:	
<u> </u>	
Social Security Administration	Date Contacted:
Department of Motor Vehicles	Date Contacted:
_	
Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
Your Bank Name:	Date Contacted:
<u></u>	
TransUnion	Date Contacted:
Experian	Date Contacted:
	Date Contacted:
Equifax	Date Contacted:
Check the following organizations you have contacted to request	t a Fraud Alert be placed on your account:

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- 27. "Consent to Create A FBI Identity Theft File" waiver please speak to reporting officer about this option.
- 28. If providing Social Security Number information, "Notice About Providing Your Social Security Number" form. Please speak to reporting officer about this option.
 - ✓ Attach copies of all account statements, correspondence, phone records, credit reports and other documentation concerning this case.
 - ✓ Make a copy of this completed IDENTITY CRIME INCIDENT FORM for your records.
 - ✓ Continue to maintain a detailed log of all your correspondence and contacts since realizing you were the victim of identity crime.



CONSENT TO CREATE AN FBI IDENTITY THEFT FILE

By signing this document, I hereby give the Burnsville Police Department permission to enter my personal data into the Federal Bureau of Investigation's (FBI's) Identity Theft File. This information may include, but is not limited to my physical description and other identifying information including my name, date of birth, place of birth, Social Security Number, the type of identity theft, photograph, fingerprints, and a password created by me or a law enforcement officer for future verification of my identity by law enforcement.

I understand that this information is being submitted as part of a criminal investigation of a crime of which I was a victim. I am giving this information voluntarily so that it will be available to law enforcement entities that have access to the FBI's National Crime Information Center (NCIC) files for any investigative or law enforcement purposes authorized by the NCIC. I am providing this data in order to document my claim of identity theft and to obtain a unique password that I can use for future verification of my identity by law enforcement.

I understand that the FBI intends to remove this information from the NCIC active file five years from the date of entry. I also understand that I may submit a written request at any time to the Burnsville Police Department to have this information removed from the active file before the five years are up. I further understand that removing this information from the active file will prevent it from being accessible to law enforcement and criminal investigation entities connected to the NCIC. However, it will remain in the FBI's data system as a record of the NCIC entry until its deletion is authorized by the National Archives and Records Administration.

I understand that this is a legally binding document reflecting my intent to have my personal, private data entered into the FBI's Identity Theft File for the purposes stated above. I declare under penalty of perjury that the foregoing is true and correct. (See Title 28, United States Code (U.S.C.), Section 1746.)

The Privacy Act of 1974 (5 U.S.C. § 552a) requires local, state or federal agencies to inform individuals whether disclosure of that individual's Social Security Number is mandatory or voluntary, the basis of authority for requesting the information, and the uses which will be made of it. Disclosure of your Social Security Number is voluntary; it is being requested pursuant to 28 U.S.C. § 534 for the purposes described above. The Social Security Number will be used as an identification tool by the FBI system. Consequently, failure to provide the Social Security Number may result in a reduced ability to make such identifications or provide future identity verifications.

Signature:	Date:
Printed Name:	



NOTICE ABOUT PROVIDING YOUR SOCIAL SECURITY NUMBER

The federal Privacy Act of 1974 (5 United States Code [U.S.C.] § 552a) requires local, state, and federal agencies to inform individuals whether sharing that individual's Social Security Number is mandatory or voluntary, the basis of authority for requesting the information, and the uses which will be made of it. Disclosure of your Social Security Number is voluntary; it is being requested pursuant to 28 U.S.C. § 534 (Acquisition, Preservation and Exchange of Identification Records and Information) for the purposes explained below.

The Burnsville Police Department is asking you to provide us with private data – your Social Security Number. This agency will forward that number to the Federal Bureau of Investigation (FBI) as part of the criminal investigation for the crime of identity theft, which you state has occurred. Your private information will be added to the FBI's National Crime Information Center (NCIC) Identity Theft File. You will create or help a law enforcement officer obtain a unique password that will enable you to verify your identity with law enforcement.

You do not have to supply your Social Security Number and may legally refuse to give it. The Social Security Number will be used to identify you in the NCIC system. Consequently, failure to provide the Social Security Number may reduce law enforcement's ability to verify your identity or to investigate the crime.

Your personal information, including your Social Security Number, will be available to law enforcement and other agencies that investigate financial crimes and have access to the FBI's National Crime Information Center files. These agencies include police departments and sheriff offices in all states. Additionally, the FBI and other federal agencies will have access to your information for the purpose of investigating identity fraud and other violations.

Your Social Security Number will also be available to the Minnesota Bureau of Criminal Apprehension and NCIC employees or contractors whose job duties require that they access the data. The Social Security Number may be shared as required by court order or sent to the state auditor or the legislative auditor for auditing purposes. The FBI also has auditing requirements and those responsible for that will have access to your private data.

By signing this notice, I affirm that I have read this notice and that I understand that I may refuse to give my Social Security Number to this agency. I understand that this agency will submit my Social Security Number, along with other personal information, to the FBI's National Crime Information Center Identity Theft File, where it will be able to be accessed and used by local, state and federal law enforcement agencies for the purpose of investigating identity theft and other crimes. I understand that I will leave with a unique password that I may use in the future to verify my identity.

Signature:	Date:
Printed Name:	

CITY OF BURNSVILLE, MINNESOTA POLICE DEPARTMENT

100 Civic Center Parkway Burnsville, Minnesota 55337 952-895-4600 • Fax 952-895-4640 TANYA S. SCHWARTZ CHIEF OF POLICE

Case File #:

IDENTITY THEFT FILE CONSENT DOCUMENT PRIVATE DATA/DO NOT RELEASE

By signing this document, I hereby provide the <u>Burnsville Police Department</u> permission to enter my personal data into the Federal Bureau of Investigation's (FBI's) Identity Theft File. This information may include, but is not limited to, physical descriptors and identifying information including my name, date of birth, place of birth, Social Security number, the type of identity theft, and a password provided to me for future identification verification purposes. I am also providing permission to enter my photograph and fingerprints into this file when that capability becomes available.

I understand that this information is being submitted as a part of a criminal investigation of a crime of which I was a victim and will be available to entities having access to the FBI's National Crime Information Center (NCIC) files for any authorized purpose. I am providing this data voluntarily as a means to document my claim of identity theft and to obtain a unique password to be used for future verification purposes.

I understand that the FBI intends to remove this information from the NCIC active file no later than five years from the date of entry. I also understand that I may at any time submit a written request to the entering agency to have this information removed from the active file at an earlier date. I further understand that information removed from the active file will not thereafter be accessible via NCIC terminals, but it will be retained by the FBI as a record of the NCIC entry until such time as its deletion may be authorized by the National Archives and Records Administration.

I understand that this is a legally binding document reflecting my intent to have personal data entered into the FBI's Identity Theft File. I declare under penalty of perjury that the foregoing is true and correct. (See Title 28, United States Code [U.S.C], Section 1746.)

(Please Print) First Name		Middle Name		Last Name	
Date of Birth (MM/DD/YYYY):			_ Sex:	☐ Female	☐ Male
Height: Weight:	Race: _		Hair Color:	Eye C	Color:
ace of Birth: Victim Create		d Password:			
Victim's Signature			 Date		

The Privacy Act of 1974 (5 U.S.C §552a) requires that local, state, or federal agencies inform individuals whose Social Security number is being requested whether such disclosure is mandatory or voluntary, the basis of authority for such solicitation, and the uses which will be made of it. Accordingly, disclosure of your Social Security number is voluntary; it is being requested pursuant to 28 U.S.C. §534 for the purpose described above. The Social Security number will be used as an identification tool; consequently, failure to provide the number may result in a reduced ability to make such identification or provide future identity verifications.