# Public Works



### Who are we?

Public Works exists to Make Normal Happen for our community through:

- Engineering
- Fleet
- Natural resources

- Parks
- Streets and Stormwater
- Water and Wastewater

### Where are we now?

- We're working together through needed change.
- We're looking for improvements in our processes and procedures.
- We're building relationships.
- All while continuing to provide essential services.

## Where are we going?

- Operationalizing relationships and processes.
- Push the resources as close to service delivery as possible.
- Fundamentals. Building with maintenance in mind.

#### How do we define success?

- How is staff time spent in connection to service delivery?
- Are we doing the right thing?
- What are the complaints we are receiving?
- Are staff engaged?
- Are we being good stewards with our resources?

### How will we get there?

- Time.
- Persistence.
- Building culture through our managers.
- Your support.

### Current challenges

- Change.
- Financial realities.
- Impatience.

## Three most important things

- Operate and maintain infrastructure.
- Sustainable development and enhancements.
- Enhance engagement and culture of the public works department.